



PRIVACY POLICY

The policy of Cranmore Group of Companies (“The Company”) is to respect and protect the privacy of our website visitors and users. To fulfill this policy, The Company agrees to exercise the safeguards and precautions set forth in this written policy (the “Privacy Policy”) to maintain the confidentiality of information provided by you in connection with accessing and using The Company website (www.cranmore.co or the “Site”). This Privacy Policy sets forth The Company’s current policies and practices with respect to nonpublic personally identifiable information of the users of the Site.

Collection of Information

The Company uses the Site to provide information about The Company and to enable you to request certain publications, including news, annual reports, proxy statements and shareholders’ letters (the “Company Materials”). Save for the IP Address, The Company does not collect personally identifiable information about individuals except when specifically and knowingly provided by such individuals. For example, if you are using the Site to request The Company Materials, you will be asked to provide personally identifiable information such as your name, company name, address and e-mail address (your “Personal Information”). This information will only be used by The Company to fulfill your specific request. The e-mail addresses we retain will be used only for the narrow purposes for which they were supplied by you — e.g., to provide The Company Materials or other information specifically requested by you.

Disclosure of Information

You agree that The Company may share your Personal Information with third parties in one or more of the following circumstances: (1) we have your express written consent to share the information or (2) we find that your actions on the Site violate any of The Company usage guidelines for specific products or services. The Company may provide aggregate statistics about users, traffic patterns and other information to third parties, but these statistics will include no personally identifiable information. Finally, The Company may disclose your Personal Information in the following circumstances: (1) when we have reason to believe that disclosing this information is necessary to identify, contact or bring legal action against someone who may be causing injury to or interference with (either intentionally or unintentionally) the rights of The Company or to anyone that could be harmed by such activities; (2) when we believe in good faith that the law requires it; (3) to our affiliates or related companies or to any third party that may acquire The Company; (4)

in situations involving threats to the physical safety of any person; or (5) to protect and defend the rights or property of The Company, the site or the users of The Company services.

How You Can Review or Correct Your Personal Information

You can contact The Company by post to the address below or by e-mail to compliance@cranmore.co to learn if we are keeping Personal Information about you. If we do have Personal Information about you, we will provide you with a readable copy of such Personal Information at no charge (usually) within 1 month. Factual errors in your Personal Information, including information that is out of date, can be corrected by sending us a request that sufficiently details how your Personal Information should be corrected. We encourage you to promptly update your Personal Information if it changes. Please note, we may need to ask you to verify your identity.

Opt-Out Procedures

You may always opt-out of the use of personal Information or of receiving communications from us. To remove any Personal Information or to not receive future e-mail communications from The Company, send an e-mail to compliance@cranmore.co with the word “remove” in the subject line. Further, if you do not want your Personal Information shared with third parties in the manner discussed in Section 3, “Disclosure of Information,” please notify The Company by e-mail to compliance@cranmore.co or by mail to the following address:

Cranmore (UK) Limited
88 Leadenhall Street
London EC3A 3BP
UK

Please note, we may need to ask you to verify your identity.

Security of Information

You can be assured that your Personal Information collected through the Site is secure and is maintained in a manner consistent with current industry standards, laws and regulations. The importance of security for all personal information associated with our subscribers is of utmost concern to us. Your Personal Information is protected in several ways. Your Personal Information resides on a secure server that only selected personnel and contractors have access to via the use of a unique logon and password using the principle of least privilege.

We encrypt your Personal Information in transit and thereby prevent unauthorized parties from viewing such information when it is transmitted. Unfortunately, no data transmission over the internet or any wireless network can be guaranteed to be 100% secure. As a result, while we strive to protect your Personal Information, you acknowledge that: (a) there are security and privacy limitations of the internet which are beyond our control; (b) the security, integrity and privacy of any and all information and data exchanged between you and us through this Site cannot be guaranteed; and (c) any such information and data may be viewed or tampered with in transit by a third party.

For further information, please contact the Data Protection Officer at Enstar Group, the parent company of Cranmore, DPO@enstargroup.com.

Retention

We will only retain your Personal Information for as long as necessary and legally allowed. Thereafter, we will either delete or anonymize your personal information as appropriate.

“Cookies”

The Company may collect information submitted voluntarily through “cookies”. A cookie is data sent to your Internet browser from a web server and stored on your computer, which may be used to store, and sometimes track, your preferences in order to provide you with customized and personalized services. Cookies may make it easier to use the Site and other websites by storing passwords and preferences. There are different kind of Cookies, called Session cookies or Persistent Cookies. Session cookies enable you to move from page to page within our Site and any information you enter to be remembered. A session cookie is deleted when you close your browser or after a short time. Persistent cookies allow our Site to remember your preferences and settings when you visit our Site in the future. Persistent cookies expire after a set period of time (please see Cranmore’s Cookies Policy).

Cookies are generally used to

-) enhance the performance of a website by collecting information about how visitors use it (e.g. which pages are being visited the most). The information these cookies collect is not used to send you targeted advertising or remember where you’ve been on the internet;
-) increase the website’s functionality and make it more personal to you by allowing The Company Site to remember your previous choices. The information these cookies collect is not used to send you targeted advertising or remember where you’ve been on the internet;

-) allow certain tools to work, provide anti-spam measures and access to age restricted content, and;
-) allow some third-party suppliers to deliver the services that they are providing for the Site on our behalf.

By continuing to use this Site, you are agreeing to The Company's use of cookies for these purposes. For more detail, please refer to Cranmore's Cookies Policy.

Cookies are used by most websites. You can adjust your browser settings to refuse all cookies or to inform you when a cookie is being placed onto your computer. Any decision not to accept cookies may diminish your experience with websites because of the additional time needed to repeatedly enter personal identifying information.

Links

This Site may contain links to the websites of third parties not affiliated with The Company. The Company is not responsible for the privacy practices or the content on any of these other websites, including any sites that may indicate a special relationship or "partnership" with The Company. The Company does not disclose unique identifiers to those responsible for the linked sites. The linked sites, however, may collect personally identifiable information from you when you link to their site. This collecting of information is not subject to the control of The Company. To ensure protection of your privacy, always review the privacy policies of the sites you visit when linking from this Site.

Our Commitment to Children's Privacy

Protecting the privacy of the very young is especially important. We never collect or maintain information at the Site from persons we know to be under the age of 16, and no part of our Site is designed to attract anyone under the age of 16. Please do not communicate with or contact us if you are under the age of 16.

Changes to this Privacy Policy

This Privacy Policy may change over time. The Company reserves the right to change the Privacy Policy from time to time at its sole discretion and, accordingly, you should check back periodically for updates to this Privacy Policy, and especially before you provide any Personal Information. Your use of the Site will be subject to the most current version of the Privacy Policy at the time of such use. Changes will not apply retroactively to Personal Information that was collected before the changes to the Privacy Policy, except as may be required by law.